



MEGALINE FAR EAST SDN. BHD.

Megaline Far East Sdn. Bhd.
26, Lorong Murni 9,
Taman Desa Murni, Sg. Dua,
13800 Butterworth, Penang.
Tel : 04-3561086/3561697

Tuesday, April 29, 1997

Mr. Jason Khoo
KB Bandaraya Sdn. Bhd.
34 Lorong Baru,
Penang.

Dear Mr. Jason,

I am enclosing herewith your sales order, duly signed with the deposit for the installation and supply of the stream Central Vacuum System for my bungalow in Tambun.

I thank you for bringing to my attention that the newly set up one man show which was confirmed when I called the number on his visiting card and telephone was picked up by his young child at home.

I suspected something was wrong when he came back to see me (after I had already paid the deposit) to sell me some health products, which upon rejection turned to a solicitation to become his downline for a get rich lottery investment from Europe. The impression I had was very negative but unfortunately I had paid the deposit of RM1,000.00 which was not refundable.

I spoke with one of your 1992 customer and I am writing this letter to thank you for bringing this to my attention, and although I have lost my deposit, I am sure I have a solid organization to provide me a high quality system and meet my future needs for service if required.

Thanks for being persistence. My only regret is that I should have met you before I committed to purchasing the other system.

Keep up the good work!

Yours sincerely

Mr. James K.W. Ng